

## ABSTRAK

Nama : Rara Hariani  
Program Studi : Manajemen  
Judul : Pengaruh *Servant Leadership*, *Perceived Organizational Support*, dan *Well-Being* Terhadap *Organizational Citizenship Behavior* Bank Syariah Indonesia Kantor Cabang Bireuen Simpang Empat

Penelitian ini bertujuan untuk menginvestigasi Pengaruh *Servant Leadership*, *Perceived Organizational Support*, dan *Well-Being* Terhadap *Organizational Citizenship Behavior* Bank Syariah Indonesia Kantor Cabang Bireuen Simpang Empat. Data untuk penelitian ini dikumpulkan melalui metode survei menggunakan kuesioner sebagai instrumen pengumpulan data. Populasi dalam penelitian ini adalah 39 karyawan Bank Syariah Indonesia Kantor Cabang Bireuen Simpang Empat. Penelitian ini menggunakan pendekatan kuantitatif dengan analisis regresi linier berganda dengan menggunakan perangkat lunak SPSS (Statistical Package for the Social Sciences). Hasil penelitian menunjukkan bahwa secara parsial *servant leadership* berpengaruh positif dan signifikan terhadap *Organizational Citizenship Behavior* Pada bank Syariah Indonesia Kantor Cabang Bireuen Simpang Empat, Secara parsial *perceived organizational support* berpengaruh positif dan signifikan terhadap *Organizational Citizenship Behavior* Pada bank Syariah Indonesia Kantor Cabang Bireuen Simpang Empat., Secara parsial *well being* berpengaruh positif dan signifikan terhadap *Organizational Citizenship Behavior* Pada bank Syariah Indonesia Kantor Cabang Bireuen Simpang Empat.

**Keyword:** *Servant Leadership, Perceived Organizational Support, Well-Being, Organizational Citizenship Behavior.*

## ABSTRAK

Name : Rara Hariani  
Study Program: Management  
Title : *The influence of Servant Leadership, Perceived Organizational Support, and Well-Being on Organizational Citizenship Behavior at Bank Syariah Indonesia Bireuen Simpang Empat Branch*

*This study aims to investigate the influence of Servant Leadership, Perceived Organizational Support, and Well-Being on Organizational Citizenship Behavior at Bank Syariah Indonesia Bireuen Simpang Empat Branch. Data for this study were collected through a survey method using a questionnaire as the data collection instrument. The population in this study consists of 39 employees of Bank Syariah Indonesia Bireuen Simpang Empat Branch. This study employs a quantitative approach with multiple linear regression analysis using SPSS (Statistical Package for the Social Sciences) software. The results of the study indicate that, partially, servant leadership has a positive and significant effect on Organizational Citizenship Behavior at Bank Syariah Indonesia Bireuen Simpang Empat Branch. Similarly, perceived organizational support has a positive and significant effect on Organizational Citizenship Behavior at Bank Syariah Indonesia Bireuen Simpang Empat Branch, and well-being also has a positive and significant effect on Organizational Citizenship Behavior at Bank Syariah Indonesia Bireuen Simpang Empat Branch.*

**Keyword:** *Servant Leadership, Perceived Organizational Support, Well-Being, Organizational Citizenship Behavior.*