

ABSTRAK

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Program Studi : Manajemen
Judul : Pengaruh *Self Efficacy*, *Knowledge Sharing* Dan *Emotional Intelligence* Terhadap *Employee Job Satisfaction* Pada Bank Aceh Kantor Cabang Lhokseumawe

Penelitian ini bertujuan untuk menguji *self efficacy*, *knowledge sharing* dan *emotional intelligence* terhadap *employee job satisfaction* pada Bank Aceh Kantor Cabang Lhokseumawe. Metode yang digunakan dalam pengambilan sampel dalam penelitian ini yaitu survei. Dengan jumlah responden 67 orang. Data primer dalam penelitian ini dengan menyebarkan kuesioner dan wawancara. Teknik analisis data yang digunakan adalah metode analisis regresi linier berganda, uji asumsi klasik, uji instrumen (uji validitas dan uji reliabilitas) dan uji hipotesis dengan menggunakan program SPSS 23.0. Hasil penelitian ini menunjukkan secara parsial bahwa variabel *self efficacy* tidak berpengaruh signifikan terhadap *employee job satisfaction*, variabel *knowledge sharing* berpengaruh positif dan signifikan terhadap *employee job satisfaction*, dan variabel *emotional intelligence* berpengaruh positif dan signifikan terhadap *employee job satisfaction*.

Kata Kunci: *Self efficacy*, *knowledge sharing*, *emotional intelligence*, *employee job satisfaction*.

ABSTRACT

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Study Program : Management
Title : The Influence of Self Efficacy, Knowledge Sharing and
Emotional Intelligence on Employee Job Satisfaction
Bank Aceh Lhokseumawe Branch Office

This research aims to explore self-efficacy, knowledge sharing and emotional intelligence on employee job satisfaction at Bank Aceh Lhokseumawe Branch Office. The method used in sampling in this research was a survey. With a total of 67 respondents. Primary data in this research is by distributing questionnaires and interviews. The data analysis technique used is the multiple linear regression analysis method, classical assumption testing, instrument testing (validity testing and reliability testing) and hypothesis testing using the SPSS 23.0 program. The results of this research partially show that the self efficacy variable has no significant effect on employee job satisfaction), the knowledge sharing variable has a positive and significant effect on employee job satisfaction and the emotional intelligence variable has a positive and significant effect on employee job satisfaction.

Key Words: *Self efficacy, knowledge sharing, emotional intelligence, employee job satisfaction.*